

TyreNutz Warranty Policy

At TyreNutz, we back the products we sell and the services we provide. Our Warranty Policy is designed to give you confidence in your purchase while ensuring clarity about what is and isn't covered.

1. Manufacturer's Warranty

- All tyres and wheels sold by TyreNutz are covered by the original manufacturer's warranty.
 - Manufacturer warranties generally cover defects in materials or workmanship.
 - The length and terms of the warranty may vary between brands—our team will provide details at the time of purchase.
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2. TyreNutz Workmanship Guarantee

- All fitment, balancing, and alignment services carried out at TyreNutz are covered by a **3-month Workmanship Guarantee**.
 - If a problem arises due to an error in fitting, balancing, or alignment, we will correct it at no additional cost.
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3. What's Not Covered

The following are not covered under warranty:

- Normal wear and tear.
 - Damage from punctures, cuts, impacts, accidents, road hazards, or misuse.
 - Uneven or rapid tyre wear caused by incorrect alignment, worn suspension, or lack of rotation.
 - Damage caused by over-inflation, under-inflation, or neglect.
 - Modifications to the product after installation.
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4. Warranty Claims

To make a claim, you will need:

- Proof of purchase (receipt or invoice).
- The product for inspection at TyreNutz.
- A description of the issue and how/when it occurred.

We may need to send the product to the manufacturer for assessment before confirming the outcome of the claim.

5. Remedies

Depending on the nature of the fault, and in line with Australian Consumer Law, you may be entitled to:

- A **repair** of the product.
 - A **replacement** product.
 - A **refund**, in cases of major failure.
 - Compensation for any other reasonably foreseeable loss or damage.
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6. Your Rights

Our goods and services come with guarantees that cannot be excluded under the **Australian Consumer Law**.

You are entitled to a replacement or refund for a major failure, and to have the goods repaired or replaced if they are not of acceptable quality.

Contact Us

If you believe you have a warranty claim, please contact us:

- Phone: 07 3209 3764
- Email: sales@tyrenutz.com.au
- Address: Unit 1, 3489 Pacific Highway, Slacks Creek Q 4127